AMENDMENTS TO THE CLAIMS

Listing Of Claims:

- 1. 6. (Canceled)
- 7. (Currently amended) A method of improving customer loyalty via <u>real time</u> generation and provision <u>to a customer</u> of a customer incentive report remote from a point of sale, said method comprising:

utilizing a computer to execute a plurality of steps, the steps comprising:

selecting a product information related to a product;

storing a purchase information related to the purchase of the product by a customer;

storing a customer information related to the customer, the customer information associating the customer with the purchase;

storing a promotion information related to a promotion of the product, the promotion being independent of the customer information, wherein the promotion information includes both current and future promotional incentives;

determining an intersection of the promotion information, the purchase information, and the customer information and storing the intersection in a database as the customer incentive report;

wherein the database comprises a first table containing the product information, a second table comprising the purchase information, and a third table comprising the promotion information and a reference to a row of at least one other table in the database; and,

following the determining step:

fashioning the second table responsive to an item identifier attribute of the first table; and picking at least one row from the first table or the second table; and,

receiving an identifier comprising at least a portion of the first table; and fashioning the third table with the identifier.

8. (Canceled)

- 9. (Currently amended) The method of elaim 8 claim 7 wherein the delivery step comprises delivery of a computer-readable copy of the customer incentive report to the eorresponding user customer.
- 10. (Currently amended) The method of **elaim 8** claim 7 wherein the delivery step comprises delivery of a printed copy of the customer incentive report to the **eorresponding user customer**.

 11. 15. (Canceled)
- 16. (New) The method of claim 9 wherein the computer-readable copy of the customer incentive report includes current incentive offers, future incentive offers, or a combination thereof.
- 17. (New) The method of claim 16 wherein the offers disclose pricing information.
- 18. (New) The method of claim 16 wherein the offers disclose wellbeing information.
- 19. (New) The method of claim 18 wherein the wellbeing information comprises nutritional information, caloric information, cholesterol information, or combinations thereof.
- 20. (New) The method of claim 10 wherein the printed copy of the customer incentive report includes current incentive offers, future incentive offers, or a combination thereof.
- 21. (New) The method of claim 20 wherein the offers disclose pricing information.
- 22. (New) The method of claim 20 wherein the offers disclose wellbeing information.
- 23. (New) The method of claim 22 wherein the wellbeing information comprises nutritional information, caloric information, cholesterol information, or combinations thereof.
- 24. (New) The method of claim 9 wherein the computer-readable copy of the customer incentive report includes customer loyalty program information.
- 25. (New) The method of claim 10 wherein the printed copy of the customer incentive report includes customer loyalty program information.

- 26. (New) The method of claim 7 wherein the product information comprises pricing information.
- 27. (New) The method of claim 7 wherein the product information comprises wellbeing information.
- 28. (New) The method of claim 27 wherein the wellbeing information comprises nutritional information, caloric information, cholesterol information, or combinations thereof.
- 29. (New) The method of claim 7 wherein the purchase information comprises information concerning product purchases organized by calendar events.
- 30. (New) The method of claim 7 wherein the customer is associated with a customer account.
- 31. (New) The method of claim 30 wherein at least one distinct customer comprises the customer account.
- 32. (New) The method of claim 30 wherein the customer account is accessed via input of a machine readable identifier.

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